

GET YOUR
ANSWERS
FROM



**PRO-ACT, THE AIR FORCE'S
PREMIER ENVIRONMENTAL
RESEARCH SERVICE**

In 1992, PRO-ACT was developed by the Air Force to provide timely and accurate individualized environmental research. Our primary focus has always been to act as a direct support for installation-level professionals.



OUR SERVICES ARE FREE

Take advantage of any of our information services, free-of-charge, if you are Air Force, Air National Guard or Air Force Reserve personnel.

**HAVE AN ENVIRONMENTAL
QUESTION, PRO-ACT WILL
FIND THE ANSWER**

Whenever you call or e-mail us, a partnership is initiated between you and a PRO-ACT researcher as information on the specifics of your question are shared. The researcher will personally attend to your inquiry, ensuring that you get a timely and accurate response. All PRO-ACT staff members are highly trained and qualified environmental professionals who possess an understanding of federal, state and local environmental regulations, as well as Department of Defense (DoD) and Air Force policy and guidance.



**OUR RESEARCHERS HAVE
ANSWERED OVER 19,500
TECHNICAL INQUIRIES
COVERING THE SPECTRUM OF
ENVIRONMENTAL ISSUES - FROM
AIR QUALITY COMPLIANCE TO
WETLAND PROTECTION.**

ENVIRONMENTAL
QUESTIONS?



ASK
THE
PRO's

DSN:
240-4214

DSN FAX:
240-3688

TOLL FREE:
(800) 233-4356

COMMERCIAL:
(210) 536-4214

COMMERCIAL FAX:
(210) 212-5432

E-MAIL:
pro-act@hqafcee.brooks.af.mil

WEB:
<http://www.afcee.brooks.af.mil/pro-act>



**YOUR ANSWER IS
THOROUGHLY REVIEWED
BEFORE IT IS SENT**

Prior to sending your answer, it will be thoroughly reviewed by in-house quality assurance personnel and then evaluated by Air Force Program experts so we can ensure that the most accurate and complete answer is provided.



EXPECT A QUICK RESPONSE

PRO-ACT will complete the research and provide you with a written response within 10 working days.



Areas of research include:

- POLLUTION PREVENTION
- REGULATORY COMPLIANCE
- SOURCE REDUCTION
- PRODUCT SUBSTITUTION
- RECYCLING, REUSE
AND RECLAMATION
- WASTE MINIMIZATION
- NATURAL AND
CULTURAL RESOURCES

**ENVIRONMENTAL RESEARCH
AT YOUR FINGERTIPS**

We've written over 100 in-depth Fact Sheets on specific environmental areas. These Fact Sheets can be conveniently accessed on our extensive website at www.afcee.brooks.af.mil/pro-act.



Our monthly publication, *CrossTalk*, provides updates on current trends in pollution prevention and environmental compliance. Regular features of the publication include previously researched technical inquiries, success stories, regulatory policy, guidance updates, upcoming conferences and meetings, useful Internet resources and newly available products.

WE WERE DEVELOPED FOR YOU

The next time you have an environmental question call or e-mail us. We WILL find the answer.

"I requested a short turn-around on the response, and I got it. Although not all my PRO-ACT requests have been as urgent, all of the responses have come back home in a very timely manner. I am extremely pleased with the services PRO-ACT has provided. The follow-up documentation letters are great. Staff is friendly and helpful. Superb job."

—Tinker AFB

"I love PRO-ACT's 'no stone left unturned' attitude. PRO-ACT personnel are always very thorough and provide great service."

—Cavalier Air Station

"Having the power of PRO-ACT behind me just 'opened doors.' PRO-ACT has been an invaluable resource, and should be utilized by others."

—Patrick AFB

"Excellent program. Only PRO-ACT has the ability to connect all levels of the Air Force hierarchy to get the required information and answers."

—Spangdahlem Air Base

